

STRATEGY. EXECUTION. RESULTS

WE ALIGN PEOPLE, PROCESSES, AND TECHNOLOGY TO DRIVE LASTING ADOPTION, TRANSFORM OPERATIONS, AND DELIVER MEASURABLE ROI

CLOSING THE GAP BETWEEN PROJECT AND PERFORMANCE.

Ambition isn't the issue — execution is. After go-live, momentum can fade, teams can slip back into old habits, visibility can drop, and ROI becomes harder to gauge. That's the gap, and it's exactly where Elevate steps in. Baker Hill delivers the platform; Elevate delivers lasting results by aligning people, processes, and technology so performance improves over time. **Because technology alone isn't the success — what you do with it is.**

WHAT WE DELIVER

Consulting Services: Work directly with experts across lending, credit, and operations to strengthen execution where it matters most.

- Assess and optimize lending processes and operating models
- Improve credit policy, decisioning, and workflows
- Modernize underwriting and credit memo practices
- Transform commercial and small business lending
- Strengthen portfolio monitoring and consistency at scale

Training & Enablement: Prepare your teams to perform from day one — and keep improving.

- Assign role-based training for users, admins, and analysts
- Take advantage of structured onboarding and certification programs
- Support full adoption with continuing reinforcement

Ongoing Optimization & Governance:

Support performance long after go-live.

- Track adoption, utilization, and KPIs
- Continuously optimize workflows and configurations
- Establish governance that drives continuous improvement

THE ELEVATE ENGAGEMENT MODEL

Elevate stays with you — from first demo through lasting performance.



Pre-Sale Alignment

Set expectations. **Ensure** a smooth transition from demo to delivery.



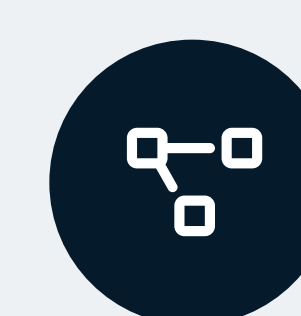
Consulting

Assess current state. **Prioritize** opportunities. **Execute** with focus.



Training & Enablement

Train by role. **Accelerate** onboarding. **Reinforce** what works.



Utilization & Adoption

Standardize best practices. **Remove** friction. **Drive** consistent usage.



Client Growth

Increase decision speed. **Prove** ROI. **Expand** impact over time.

OUTCOMES THAT MATTER

See measurable improvements across your organization:

- **Faster, more successful** implementations
- **Stronger** alignment across teams
- **More consistent** underwriting and credit quality
- **Shorter** origination cycles
- **Less rework** and **fewer** shadow processes
- **Increased capacity** without adding headcount
- **Greater return** on your Baker Hill investment

You gain confidence in your platform, your processes, and your results.

THE ELEVATE TEAM

Partner with practitioners who understand lending from the inside out.

- Lending and credit experts
- Six Sigma–certified experts
- Training and enablement specialists
- Implementation and AI-enabled process experts

From discovery through delivery, you get a dedicated group focused on your success.

READY TO ELEVATE YOUR LENDING PERFORMANCE?

Let's talk about what's **possible**.